



BOARD OF DIRECTORS REPORT

Springfield Water Utility

76 Tumbleweed Gulch, Springfield NM 87043

555 555-1212

Q4 2025

Prepared March 24, 2026

Generated by: Sarah Johnson

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1. Financial Summary



Financial Summary

Q4 2025

\$1,558.39

Total Billed

▼11% QoQ
▼1.1% YoY

\$1,721.96

Total Collected

▼17.8% QoQ
▲22.8% YoY

110.5%

Collection Rate

\$0.00

Interest & Penalties

\$0.00

Credits Applied

\$498.32

Write-offs

\$0.00

Returned Checks

\$6.92

Other Debits

YTD Billed: **\$6,445.01**

YTD Collected: **\$7,166.05**

YTD Collection Rate: **111.2%**

2. Account Activity & Delinquency



Account Activity

8

Active
Accounts

1

Inactive
Accounts

0

New This Period

Delinquency & Aging

1

Delinquent Accounts

11.1%

Delinquency Rate

Current days	31-60 days	61-90 days	91-120 days	120+ days
\$160.86	\$0.00	\$213.03	\$0.00	\$0.00

Total Outstanding: **\$373.89**

Credit Balances: **\$33.00**

Net A/R: **\$340.89** (outstanding less credits)

4. Outstanding Balances



Top 5 Outstanding Balances

Account #	Balance	Days Out	Last Payment
SWU-0003	\$213.03	80	2025-11-22 (\$240.65)
SWU-0005	\$87.53	0	2026-02-23 (\$66.73)
SWU-0007	\$73.33	21	2026-02-23 (\$79.03)



5. New & Escalating Delinquencies



New & Escalating Delinquencies

3 new

Account	Current	Prior	Change	Status
SWU-0003	\$213.03	\$0.00	+\$213.03	New
SWU-0005	\$87.53	\$0.00	+\$87.53	New
SWU-0007	\$73.33	\$0.00	+\$73.33	New

Compares each account's outstanding balance today against their balance at the end of the prior period.

New: account had no balance last period. Escalating: balance increased since last period.



Water Usage Summary

85,540 gal

Total Consumption
(Q4 2025)

▼30.7% QoQ
▼14.8% YoY

11

Readings (Q4
2025)

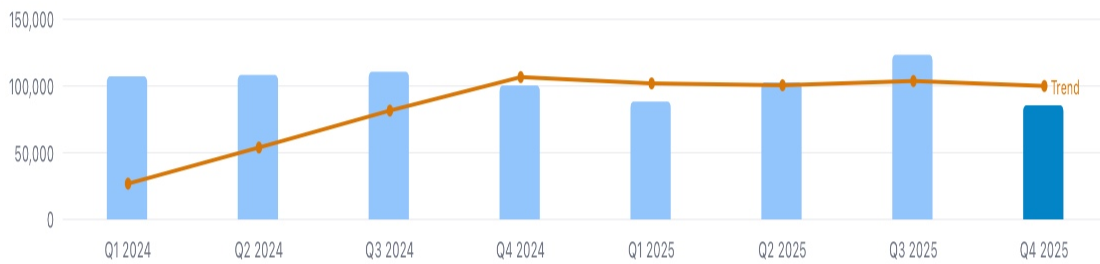
7,776 gal

Avg per Reading

400,062

gal

YTD Consumption
(2025)



Trend line: trailing 1-year moving average

7. Top Consumers



Top 5 Consumers (Q4 2025)

Account #	Value
SWU-0006	16,132 gal
SWU-0004	13,993 gal
SWU-0005	12,288 gal
SWU-0002	12,254 gal
SWU-0007	11,098 gal



System average: 12,220 gal/period

Top 5 Consumers (2yr Avg/Period)

Account #	Value
SWU-0006	16,132 gal
SWU-0001	15,894 gal
SWU-0002	15,140 gal
SWU-0004	15,140 gal
SWU-0003	14,266 gal



System average: 9,512 gal/period

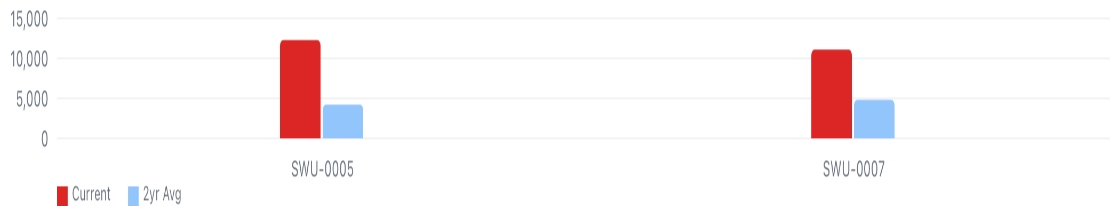
8. Leak Indicators



Possible Leak Indicators

Accounts with consumption 25%+ above their 2yr average

Account	Current	2yr Avg	vs Avg	Severity
SWU-0005	12,288 gal	4,217 gal	+191.4%	●●●
SWU-0007	11,098 gal	4,817 gal	+130.4%	●●●



Current period consumption compared to each account's own per-period average over the past 2 years. Low: 25-49% above avg. Medium: 50-99%. High: 100%+.